# **Personal Data Processing Policy**

Global Network Management Inc.

#### 1. Introduction

Global Network Management Inc. ("GNM," "we," "our," or "us") respects your privacy and is committed to protecting your personal data. This Personal Data Processing Policy explains how we collect, use, store, and protect your personal data when you visit our website https://gnm.net (the "Website") and use our services.

#### 2. Who We Are

Global Network Management Inc. is a company registered in the Netherlands, operating worldwide. Our legal details are as follows:

- Company Name: Global Network Management Inc.

- Legal Address: Laarderhoogtweg 25, 1101 EB Amsterdam, Netherlands

- Website: https://gnm.net

- Contact Email: info@gnm.net

#### 3. What Personal Data We Collect

When you use our Website, particularly when you fill out contact forms, we may collect the following personal data:

- First Name
- Last Name
- Phone Number
- Email Address
- Country
- Company Name
- Comments (any information you voluntarily provide)

#### 4. How We Use Your Personal Data

We collect and process your personal data for the following purposes:

- To respond to your inquiries and provide customer support
- To communicate with you about our services and offers
- To improve our Website and services
- To comply with legal obligations
- To enhance marketing efforts through analytics and advertising technologies

# 5. Legal Basis for Processing

We process your personal data based on the following legal grounds:

- Consent When you voluntarily provide your personal data via our contact forms
- Legitimate Interest To communicate with potential clients and improve our services
- Legal Obligation When required to comply with applicable laws and regulations

#### 6. Data Retention

We will retain your personal data for as long as necessary to fulfill the purposes for which it was collected, comply with legal obligations, and resolve disputes.

### 7. Data Security

We implement appropriate technical and organizational measures to ensure the security of your personal data and protect it from unauthorized access, loss, or misuse.

## 8. Sharing Your Data

We do not sell, rent, or trade your personal data. However, we may share your personal data with:

- Service providers who assist in operating our Website and business, including Hubspot CRM
- Legal authorities, when required by law

#### 9. Use of Third-Party Technologies

We use the following third-party tools for analytics and marketing purposes:

- Hubspot CRM for processing customer relationship data
- Google Tag Manager for website analytics and tracking
- META Pixel for Facebook and Instagram advertising
- Twitter Pixel for Twitter advertising
- LinkedIn Pixel for LinkedIn advertising

These tools help us understand website traffic, measure marketing effectiveness, and improve user experience.

#### 10. International Data Transfers

Since we operate globally, your personal data may be transferred to countries outside the European Economic Area (EEA). In such cases, we ensure appropriate safeguards are in place to protect your data.

# 11. Your Rights

As a data subject, you have the following rights under the General Data Protection Regulation (GDPR):

- Right to access your personal data
- Right to correct inaccurate or incomplete data
- Right to request deletion of your data (subject to legal obligations)
- Right to restrict or object to processing
- Right to data portability
- Right to withdraw consent at any time

To exercise your rights, please contact us at info@gnm.net.

# 12. Changes to This Policy

We may update this Personal Data Processing Policy from time to time. Any changes will be posted on this page with an updated revision date.

#### 13. Contact Information

If you have any questions about this policy or how we handle your personal data, please contact us at:

Global Network Management Inc.

Address: Laarderhoogtweg 25, 1101 EB Amsterdam, Netherlands

Email: info@gnm.net Website: https://gnm.net

By using our Website and submitting your personal data, you acknowledge that you have read and understood this policy.